

Dr. Susan Edralin
Clinical Laboratory Director
SageWest Health Care
Riverton, Wyoming

Biography: Dr. Susan Edralin is the Clinical Laboratory Director at SageWest Health Care. She and Medical Doctorate Pathologists oversee the many hospital Clinical Laboratory Scientists (CLS) performing patient testing on blood and body fluids. Laboratory test results aid in the diagnosis and management of patient diseases. Job opportunities and career growth have greatly expanded for this field.



Cindy Herman
Ancillary Services Director
SageWest Health Care
Riverton, Wyoming

Biography: Cindy Herman is the Ancillary Services Director at SageWest Health Care, overseeing radiology, cardiac rehab, and respiratory therapy, ensuring top-quality patient care and operational efficiency. She is a dedicated healthcare professional with extensive experience in respiratory therapy, specializing in neonatal and pediatric care. Cindy's journey into leadership began in 2012, and she has since demonstrated remarkable adaptability and leadership skills across a range of healthcare settings. From rural remote hospitals to level one trauma centers, Cindy's expertise and commitment to excellence have made her an invaluable asset in providing comprehensive healthcare services to

diverse communities. Her passion for improving patient outcomes and enhancing team performance continues to drive her forward in her career.

Dionna Colvin
Education Director
SageWest Health Care
Riverton, Wyoming

Biography: Dionna Colvin is the Education Director at SageWest Health Care. She was born in upstate New York, Elmira, home of Eileen Collins, American astronaut. Dionna earned her associate in applied science at Corning Community College, bachelor's degree in nursing at University of Phoenix and then her master's in nursing and healthcare administration. Throughout her nursing career she has specialized in emergency nursing and leadership.





Sandra Norcross-Austin
Surgical Services Director
SageWest Health Care
Riverton, Wyoming

Biography: Sandra Norcross-Austin is the Surgical Services Director at SageWest Health Care. She graduated from the University of Texas at El Paso with a double doctorate, Ph.D. in Chemical Engineering, Ph.D. Applied Mathematics. Sandra then graduated from Northwestern State University at Natchitoches, Louisiana with her Registered Nurse, Bachelor of Science in Nursing. For the past 20 years, she has worked in Medical Surgical Department, Labor and Delivery and Surgical Services. Sandra served in the United States Navy- Marine Corps and United States Air Force for 12 years, ending her service with rank of Col. Her professional certifications include: CNOR, CGRN, CANA, CAPA,

RNFA, CSSM, CBSPD and TNCC.

Lyquita Howard
Infection Preventionist
SageWest Health Care
Riverton, Wyoming

Biography: Lyquita Howard is the Infection Preventionist at SageWest Health Care. Prior to moving to Wyoming, she was an Epidemiologist for the Jacksonville, Texas Public Health Department during the COVID-19 pandemic. Prior to that, for six years she was a Child Protective Services Investigator where she tirelessly championed the rights and safety of vulnerable children. Lyquita earned her Bachelors in Biology from HBCU Tennessee State University and her Master's in Public Health/Epidemiology from Walden University. She is a member of APIC Mile High Chapter Denver.



Heather Nielsen
Therapy Services Director
SageWest Health Care
Riverton, Wyoming

Biography: Heather Nielsen is the Therapy Services Director at SageWest Health Care. She graduated from the University of Wyoming with her Bachelors in Kinesiology and Health Management, then with her doctorate in Physical Therapy from Southwest Baptist University. Heather has worked as a physical therapist in outpatient, home health, rehabilitation, nursing home, acute care and wound care settings. She is a Fremont County native.

Workshop: *Escape Room* - Join us for a “Medical Mystery Rescue” escape room. The goal of the escape room is to solve a medical mystery and rescue the patient by completing various healthcare-related challenges, with a focus on scenarios in the emergency department, radiology department, laboratory involving the microscope, infection prevention, therapy services and surgical services.